



Booking Validity: From 01 March 2014 to 01 June 2014
Apollo Motorhome Holidays
NZ Early Booking Gross Daily Rates (NZ\$)
1 April 2015 to 31 March 2016

Availability is at all times based on fleet capacity assigned to Early Booking Rates.

**Apollo Motorhome
Holidays Ltd**
Co.No.AK-122 8890

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Rates Include

Unlimited kilometres
15% GST
Personal kits
Kitchen Kit
Apollo Welcome Pack
Pre-hire Cleaning Fees
Vehicle Consultation Fee
24hr Roadside Assistance
Extra Driver Fees
Camp Ground Guides
Complimentary Airport
Transfers

Long Term Discounts:

21-34 days- 9% off above rates
35+ days - 15% off above rates

- These discounts do not apply to the Value Pack component
- Multiple rentals are eligible for the long-term discount
- There are no further long-term discounts available on Early Booking Rates

Value Pack

Add NZ\$65 Gross per day.

- The maximum amount payable per rental segment for an Value Pack is \$3,250 Gross – i.e. 50 days rental.
- The minimum amount payable per rental segment for an Value Pack will be based on the minimum rental period applicable for your rental.

The Value Pack includes: VIP Cover, One Way Rental Fee, Hassle Free Check-In*, Road User Charge Recovery Fee, Initial set of Toilet Chemicals, Pre-purchased Gas Bottle, Snow Chains (on request), Camp Chairs and Table and Baby or Booster Seats (on request).

*Hassle Free Check-In: The Value Pack provides Apollo clients a Hassle Free and Fast Check-In. This service reduces your time at the branch, by simply returning your keys to the counter without any need to go through the check in procedure with an Apollo Employee. This service only applies where no vehicle damage has occurred while on hire.

Rental Extension

If the guest wishes to extend the rental whilst on hire, they must first obtain authorisation from Apollo Reservations who will advise of the additional costs. Rental extension is subject to fleet availability. The extra cost (Gross Rate) of an extended rental must be paid by credit card over the telephone or at an Apollo Branch immediately on confirmation of the rental extension.

Failure to obtain authorisation will result in the renter being charged double the daily gross rental rate.

Rental Charges

Rental days are charged per calendar day. The day of pick-up is calculated as the first day of rental and the day of return is calculated as the last day of rental. Vehicles must be returned with branch hours.

When a rental moves from one rate season into the next, the calculation is based on both rates



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Branch Locations

Apollo has branches in Auckland and Christchurch.

Branch Hours

Branches are open seven days a week, 8am to 4:30pm. Branches will be closed Christmas Day, New Year's Day and Good Friday.

Public Holiday Surcharge

A NZ\$50 surcharge will apply to all rentals picking up and/or dropping off on National public Holidays:

- Day after New Year's Day (2nd January)
- Waitangi Day (6th February)
- Easter Monday (6th April)
- ANZAC Day (25th April)
- Queen's Birthday (1st June)
- Labour Day (26th October)
- Boxing Day (26th December)

Transfer

Vehicles must be collected and returned to our branches (not airports). A transfer to the Apollo branch from the Airport and vice versa is provided free of charge.

Kilometres

Rates include unlimited kilometres.

Taxes

Our rates include GST of 15%.

Payment at Branches:

For security reasons, Apollo will only accept credit card or debit card for rental charges paid on vehicle pick-up or drop off. Cash payments will not be accepted at rental branches. The bond on the vehicle is only payable at pick-up by credit card or debit credit card. The bond cannot be paid with a pre-paid credit card.

Road User Charge Recovery Fee (Included in the Value Pack)

The Road User Charge Recovery Fee will be calculated and collected on return of the vehicle based on the kilometres travelled during the hire.

The fee per 100km is as follows:

| | |
|-------------|----------|
| Hitop: | Nil |
| Endeavour: | Nil |
| 2 Berth ST: | NZ\$5.50 |
| 4 Berth: | NZ\$5.70 |
| 6 Berth: | NZ\$5.90 |

We reserve the right to amend the Road User Charge Recovery Fee upon Government intervention.

Credit Cards

We only accept Visa, MasterCard, American Express and Diners Club. Visa and MasterCard will incur an additional 2% surcharge on any transaction. American Express and Diners Club will incur an additional 4.5% surcharge on any transaction.

Exchange Rate / Currency Variations

All credit card transactions are conducted in New Zealand dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. We do not accept any liability for variances up or down. Refunds by credit card can take up to 15 working days depending on the renter's Financial Institution.

Rental Duration

The minimum rental period for all vehicles is five days.

Between 15 December 2015 and 10 January 2016, a minimum rental period of 14 days applies. Minimum rental periods are subject to change during peak periods.



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One Way Rentals

A one way fee rental fee of \$250 is charged for rentals between the North and South Islands and vice versa, where pick up is between 1 October 2015 and 31 March 2016.

Driver's Licence and Minimum Age

A current and full motor vehicle driver's licence is required. If the driver's licence is not in the English language then an international driver's licence is also required. An accredited English translation will be accepted in lieu of an international driving permit. The driver's licence must have been held for at least two years and be valid for the whole length of the rental. The original driver's licence must be shown at time of pick-up when the driver is present.

Drivers must be 21 years of age or over.

Campground Guides

Each vehicle is supplied with a complimentary campground guides.

Vehicle Consultation

On pick up of the vehicle our staff will provide a complimentary vehicle consultation. This includes an explanation of all the interior and exterior features of the vehicle as well as driving tips.

Apollo Welcome Pack

Each vehicle is supplied with a complimentary Apollo Pack for the first night that includes some essential items.

General Equipment

Each vehicle is supplied with complimentary general equipment (such as pegs and clothes line, dustpan/brush, fire extinguisher, bucket/hose and broom)

Kitchen and Personal Kits

Each vehicle is supplied with complimentary living equipment (such as bedding, cooking equipment, eating utensils, bath and tea towels.)

Pre-purchased Gas Bottle (*Included in the Value Pack*)

The gas bottle(s) is supplied full. A service fee is payable on pick up of the vehicle:

\$25 – Hitop Campervan, Endeavour Campervan, 2 Berth S/T Camper

\$35 – 4 and 6 Berth Motorhomes

The gas bottle can be returned empty to Apollo at the completion of the rental. The fee applies for each part of a multiple rental.

Additional Products

- **Camp Chairs** (*Included in the Value Pack*) - \$17 each per rental
- **Camp Table** (*Included in the Value Pack*) - \$24 per rental
- **GPS** - \$10 per day up to a maximum of \$100 per hire
- **Snow Chains** (*Included in the Value Pack*) - \$50 per rental (must be pre-booked)
- **Heater/Fan** - \$15 per rental
- **Toilet Chemicals** - \$2.50 each
- **Baby Seats** (*Included in the Value Pack*) - Baby seats (must be pre-booked) suitable for children 6 months to 3 years of age can be fitted to the Motorhome Range. Cost is \$30 per rental. Baby seats cannot be fitted to the Hitop or 2 Berth S/T Camper. Children under 6 months of age cannot be accommodated in any of the Motorhomes.
- **Booster Seats** (*Included in the Value Pack*) - A booster seat (must be pre-booked) suitable for a child between 3 and 8 years of age can be supplied for the Motorhome Range. Cost is \$30 each per rental. Booster seats cannot be fitted to the Hitop or 2 Berth S/T Camper.
- **First Aid Kits** - A First Aid kit is supplied in every vehicle. If the seal is broken or the kit is not returned the kit becomes the property of the renter and a \$50 fee is charged when the vehicle is returned.

Additional packages may be offered on pick-up

Multiple Rentals

Consecutive Apollo Motorhome/Campervan rentals can be combined to qualify for a long-term discount rate. Rentals in the United States of America, Australia and New Zealand on Star RV,



Apollo, Cheapa Campa and Hippie Camper can be combined to obtain a long-term discount rate, providing travel is within a 3 month period. If drop off of a vehicle and pick up of a new vehicle occurs on the same day then a day each will be charged per respective vehicle. Multiple rentals are treated as separate rentals under the one way fee and minimum rental period conditions.

Ferry Reservations

Ferry reservations can be difficult to manage during high season. We recommend that a reservation is made for a 7.3m vehicle on the ferry, irrespective as to the size of the motorhome reserved, to avoid complications due to possible upgrades.

Travel Restrictions

Two Wheel Drive Vehicles can only be driven on sealed/bitumen roads. The only exception to this is the loose road surface on any major ski field access roads or any recognised campground access road less than 12 Kilometres in length.

No vehicle shall be driven on Skippers Road (Queenstown), Ninety Mile Beach (Northland), Ball Hut Road (Mt. Cook), Bluff Road that runs between Kuatunu and Mataurangi and North of Colville Township (Coromandel Peninsula).

Apollo reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the rental period.

Change of Drop off Destination

If the renter wishes to change the drop off destination after the rental has commenced, they first must obtain authorisation from Apollo Reservations. Subject to the change being approved, a minimum additional charge of \$750 will apply.

Repairs

Although we run late model vehicles, it may happen that small repairs are required. Repairs up to \$100 may be affected without authorisation and will be reimbursed unless the damage is caused by the renter. For amounts over \$100, Apollo will need to be informed in advance. All vehicles are enrolled in the New Zealand Automobile Association and 24hr emergency roadside assistance is available.

Infringements and Administration Fees

Apollo reserves the right to charge the renter for any speeding, toll way or parking fines not reported on return of the vehicle. In addition to these costs, Apollo reserves the right to charge for associated administration costs for processing the fines (irrespective of excess). An administration fee of \$75 per fine will be applicable.

Change of Vehicle

Should the vehicle booked be unavailable through unforeseen circumstances, we reserve the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the renter to a refund.

Vehicle Category

Vehicles cannot be requested by make or model, only by vehicle category.

Voluntary Downgrade

Should the renter decide to take a lesser vehicle than booked then they will not be entitled to any refund.

Limit of Liability

In the event of no alternative vehicle being available to the renter our liability is limited to a refund of the hire charge or in the case of mechanical failure (unless caused by the renter) the remainder of the hire period.

Important

We reserve the right to refuse any rental at our discretion.

Animals

Service dogs are permitted to travel in our vehicles with prior permission from Apollo. No other animals are permitted in our vehicles.

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Smoking

Smoking is not allowed in our vehicles.

Cancellation Fees

If cancelled 22+ days prior to pick up. No Fee

If cancelled 7 to 21 days prior to pick up - 20% of Total Rental (minimum \$250)

If cancelled less than 7 days prior to pick up - 50% of Total Rental (minimum \$250)

If cancelled on the day of pick up or no show - 100% of Total Rental (minimum \$250)

There is no refund for late pick up or early return of vehicle.

Travel Insurance

We strongly recommend that the renter/s take out the highest level of Travel Insurance.

PROTECTION PACKAGE

Personal Injury

New Zealand legislation provides limited coverage for personal injury. Apollo strongly recommends that all people travelling in New Zealand take out their own personal travel insurance.

Property Damage

The Vehicle is insured for damage to it or damage to the property of a third party. However the renter is responsible up to the amount of the applicable Liability for the cost of such damage to third party property, or to the rented Vehicle. The Liability applies in respect of each claim, not per rental. In addition to the Liability an administration fee of \$75 will be charged per claim.

The Liability is applicable regardless of who is at fault and must be paid at the time the accident is reported to Apollo, not at the completion of the rental Period. Apollo reserves the right to charge the renter for any vehicle damage including Third Party property damage not reported on return of the vehicle.

Standard Liability

Apollo's rental charge includes a Standard Liability of \$5,000 for the Hitop Campervan, Endeavour and Euro Tourer, all other vehicles.

A Bond of \$5,000/\$7,500 will be collected at the time of entering into the Rental Contract. Payment of this Bond is only accepted by credit card. The \$5,000/\$7,500 will be debited to the credit card account immediately. An administration fee equal to the merchant surcharge applies.

The Standard Liability can be reduced by purchasing one of the following Reduction Options:

Reduction Option 1

A Liability of \$2,500 applies. This Option can be purchased by paying to Apollo \$27 per day.

- The maximum amount payable for this Option per rental is \$1,350 – i.e. 50 days rental.
- The minimum amount payable for this Option per rental segment will be based on the minimum rental period applicable for your rental.

A Bond of \$2,500 will be collected at the time of entering into the Rental Contract. Payment of this Bond is only accepted by credit card. The \$2,500 will be debited to the credit card account immediately. An administration fee equal to the merchant surcharge applies.

Reduction Option 2 (VIP Cover) (Included in the Value Pack)

A \$0 (zero) Liability applies. This Option can be purchased by paying to Apollo \$44 per day.

- The maximum amount payable for this Option per rental is \$2,200 – i.e. 50 days rental.
- The minimum amount payable for this Option per rental segment will be based on the minimum rental period applicable for your rental.

Under this option one windscreen, two tyres and demurrage will be covered for accidental damage. Should these amounts be exceeded the cost to repair or replace the items will not be covered and will be the responsibility of the renter.

A Bond of \$250 will be collected at the time of entering into the Rental Contract. This Bond is payable to Apollo by an open signed credit card imprint with an authorisation obtained (sufficient funds must be available) for \$250.



Bond

For security purposes, only a credit card can be used to provide a Bond. The credit card holder must be present and able to sign for the Bond upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

The Bond is fully refundable when the vehicle is returned to the correct location on time, is full of fuel and all other terms of the Rental Contract have been complied with. If there is damage to the vehicle on its return, the Bond will be used to cover the cost of such damage up to the amount of the relevant Liability. However, if the terms of the Rental Contract are breached and the Bond is insufficient to cover the damage then any extra cost will be charged. Refunds by credit card including bond refunds can take up to 15 working days depending on the renter's Financial Institution.

Bond Roll Overs are permitted for multi hires only within the same brand and same country when the bond is banked.

Full Responsibility

At all times the renter is responsible for:

- Damage caused where the terms of Rental Contract have been breached.
- Damage caused by negligence.
- Damage caused to the Vehicle in any way by part or total water submersion or salt water.
- Damage caused to the Vehicle by the renter's willful conduct.
- Damage caused to the Vehicle by the use of snow chains.
- Damage caused due to a single vehicle roll over.
- Damage caused to the Vehicle when using the Vehicle in contravention of any legislation or regulation controlling vehicular traffic.
- Damage caused to tyres and Windscreen unless Reduction Option 2 (VIP cover) is purchased.
- Damage or loss caused to any personal belongings.
- Damage caused due to use of incorrect or contaminated fuel. Damage to the awning.
- Damage to the overhead or underbody of the Vehicle except where VIP Cover has been purchased.

Rates/Terms/Conditions

Are subject to change without notice.

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