

A Flight-Plus booking is where you purchase through us, at the same time or within a day of each other, a flight plus overseas accommodation and/or car hire from separate suppliers. Booking a Flight-Plus provides you with protection under our ATOL (number 6751) in the event of supplier insolvency, but we are still acting as agent and a Flight-Plus booking does not constitute a Package.

When you buy an ATOL flight plus protected holiday from us you will receive an ATOL Certificate. This lists the flight, accommodation, car hire and/or other services that are financially protected, where you can get information on what this means for you and who to contact if things go wrong. The components as set out in the ATOL certificate supplied are financially protected by the Civil Aviation Authority under Travel Counsellors ATOL number 6751. Please ask us to confirm what protection may apply to your booking or to find out more visit <http://www.travelcounsellors.co.uk> or for more information about financial protection and the ATOL Certificate go to: <http://www.atol.org.uk/ATOLCertificate>.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

Travel Counsellors has no liability outside supplier insolvency as we are acting as agent.